



## *Important Information About Your Tour*

# General Terms and Conditions

The following is intended to provide you with an accurate description of what to expect when you reserve a tour with Odysseys Unlimited. Upon booking, you will be asked to acknowledge your acceptance of these Terms on My Odyssey, our secure on-line portal.

### Tour Prices

Tour prices quoted are guaranteed through December 31, 2025, and include accommodations based on double occupancy; airfare from your departure city; airline taxes, surcharges, and fees, and port charges and cruise line fees (where applicable), which are subject to change until final payment has been made; internal air, rail, and motorcoach transportation; meals, sightseeing, and transfers as described; hotel taxes; entrance fees for included sightseeing; the services of an Odysseys Unlimited Tour Director; luggage handling for one bag per person; and all gratuities as described below. Please note that the cost of air upgrades is subject to change.

### Gratuities

Tour prices include all gratuities for local guides, dining room servers, airport and hotel porters, and all drivers on base tours and on optional extensions when accompanied by an Odysseys Unlimited representative. Please note that gratuities for the Odysseys Unlimited Tour Director and shipboard personnel (if a cruise is included in your tour) are not included unless otherwise specified. These tips are optional and should be extended on a voluntary basis. Gratuities are not included on "On Your Own" optional extensions.

### Not Included in Your Tour Price

Airfare from your hometown to your departure city; costs of passports and visas; personal expenses such as beverages, laundry, room service, and meals not specified; immunizations and inoculations; communications charges; airport transfers when purchasing a land-only package; gratuities to your Odysseys Unlimited Tour Director and shipboard personnel (if a cruise is included in your tour) unless otherwise specified, which are at your discretion (suggested gratuities: \$10-\$15 per guest, per day); and a travel protection plan. Additional baggage fees levied directly by the airline(s) may apply and are subject to change at any time. You should confirm directly with your airline(s) prior to departure.

### Registration and Payment

A deposit of \$500 per person confirms your reservation. Full payment is due at least 95 days prior to departure and may be made by personal check or credit card. Odysseys Unlimited reserves the right to cancel any reservations that are not paid in full at any time after final payment is due. If you make your reservation after the final payment date, payment in full will be required upon reservation.

### Cancellations and Refunds

If you must cancel your tour, the effective date of cancellation will be upon our

receipt of your notification. Refunds for cancellations are subject to the following per person charges:

*For all tours (except as noted)*

<u>Prior to departure</u>	<u>Charge</u>
95 days or more:	\$200
94-65 days:	25% of tour price
64-45 days:	50% of tour price
44-30 days:	75% of tour price
29-0 days:	No refund

Please note that we will not refund the cost of any unused portion of your tour package. If because of low participation Odysseys Unlimited cancels your tour, you will receive a complete refund of all payments you have made to us.

### Pre-Departure

Upon reservation, you will be able to access all information regarding your tour in My Odyssey, our secure on-line portal. This material includes your invoice, a detailed day-by-day itinerary, visa requirements (if applicable), and more. Your final tour documents, including airline itineraries (with e-ticket numbers), will be available in the portal two to three weeks before departure.

### Single Travelers

We welcome single travelers, and offer a limited number of single accommodations on each tour. Because hotel and cruise rates are priced by the room or cabin, the per person cost for accommodations occupied by one person is higher than that shared by two people. We will endeavor to keep single supplements at a reasonable cost. Please note that single rooms in many foreign hotels may be smaller than those to which you are accustomed.

### Changes to Your Reservation

We will not charge a fee for any changes made to your reservation outside of 95 days before departure. From 94 to 30 days before departure, if you make any changes to your reservation, a \$100 per person administrative fee will apply, in addition to

any fees or penalties imposed by airlines, hotels, or other third parties. Changes are subject to availability and cannot be guaranteed. If your reservation changes from double occupancy to single occupancy for any reason or at any time, you will be charged the single supplement.

**Please note that no changes to your name(s) or departure date are allowed within 95 days of departure. No changes to your reservation can be made within 30 days of departure.**

### Required Information

Upon reservation, we will need to obtain from you the following, in accordance with the Transportation Security Administration's (TSA) Secure Flight program (for details, please visit [www.tsa.gov](http://www.tsa.gov)), as well as for our travel partners: **for international tours – your full name as it appears on your passport, date of birth, and gender** In addition, airlines may require that we provide them with your contact information prior to departure. In the event an airline ticket is issued with incorrect information you have provided, or if you use a different passport (international tours) than originally cited, you will be responsible for charges associated with the ticket's reissue.

### Travel Documents

A passport valid for at least six months after the completion of your tour is required for U.S. citizens on all international tours.

If your tour requires a visa(s), we strongly recommend that you have at least six blank visa pages available; for tours not requiring a visa(s), we recommend that your passport have at least three blank visa pages. We will send you specific visa and entry requirements after you make a reservation. You are responsible for obtaining these documents. If you need to obtain a visa, we recommend our preferred provider G3 Global Services.

If you are traveling with a minor, please contact us for special entry requirements. If you are not a U.S. citizen, please contact your embassy or consulate to ensure you obtain the proper documentation.

## Smoking

For the convenience of the majority of our travelers, Odysseys Unlimited has a No Smoking policy (including e-cigarettes and vaping) on all tour buses. We will arrange sufficient rest stops so those who wish to smoke may do so.

## Health and Medical Issues

We welcome all travelers, but request that you be in good health to participate in an Odysseys Unlimited tour. All of our tours involve a reasonable amount of walking (typically two to three miles per day), often uphill or on uneven or cobblestone streets. **You must be able to get on and off motorcoaches and boats on your own.** We regret that we cannot provide individual assistance; in such cases you must be accompanied by a companion who will assist you. Please note that many of our tour itineraries, for reasons beyond our control, do not accommodate wheelchairs. Please call or email us to inquire and we will do our best to answer any questions you may have. We ask that all guests review our guidelines for health on tour, which can be found on our website:

[www.odysseys-unlimited.com/travel-health](http://www.odysseys-unlimited.com/travel-health).

We reserve the right to remove anyone whose physical condition or behavior, in our opinion, compromises the operation of the tour or detracts from the enjoyment or safety of the other tour members. In that event, the National Trust for Historic Preservation and Odysseys Unlimited assume no financial responsibility for any unused portion of the tour. While we do our best to accommodate food allergy concerns, we cannot guarantee zero cross-contamination.

## Air Transportation

Your tour package includes round-trip airfare based on economy class from designated departure cities as shown. Airfares from other cities are available upon request. Airline upgrades at additional cost may be available on request for the round-trip trans-Atlantic or trans-Pacific portion of your flights.

**Since international and domestic air schedules are subject to change at any time, we recommend that if you choose to**

**make your own airline reservations, you do not purchase non-refundable tickets or those with high penalties for changes.** In addition, we recommend that you not purchase your tickets until final payment is due. The National Trust for Historic Preservation and Odysseys Unlimited shall not have any liability for any loss resulting from tour cancellations or changes in international gateways, travel dates, or airline schedule changes.

If an air schedule requires an overnight stay in a gateway city, the cost of the overnight will be at your expense. **Please note that seat assignment on your flight is usually done at check-in. Odysseys Unlimited is unable to guarantee any seat assignments.**

When planning our tours, we contract with those airlines that we feel provide the level of service, routings, and value necessary for your entire trip. While another airline may offer more direct service, it may be at a price unavailable at the lower group rates that enable us to offer you the best possible travel value. Please note that loyalty program mileage credits are issued at the discretion of the airline(s) and may not be available for the flights on your tour. If you prefer to make your own airline reservations, ask your Travel Counselor about the “land only” price available on most of our tours.

## Responsibility

The National Trust for Historic Preservation and Odysseys Unlimited, Inc., and its employees, shareholders, subsidiaries, affiliates, officers, successors, and assigns (collectively “Odysseys”), do not own or operate any entity which is to or does provide goods or services for your trip including, for example, lodging facilities; airline, vessel, or other transportation companies; pack animals, guides, or guide services; local ground or safari operators whether or not they use the Odysseys name; providers or organizers of optional excursions, food service providers, etc. All such persons and entities are independent contractors. As a result, the National Trust for Historic Preservation and Odysseys are not liable for any negligent or willful act or failure to act of any such person or entity or of any other

third party. In addition, Odysseys is not liable for any negligent act or failure to act because of it.

Without limitation, the National Trust for Historic Preservation and Odysseys are not responsible for any injury, loss, death, inconvenience, delay, or damage to person or property in connection with the provision of any goods or services whether resulting from, but not limited to, acts of God or *force majeure*, acts of war or civil unrest, insurrection or revolt, animals, strikes or other labor activities, epidemics or the threat thereof, criminal conduct, terrorist activities or the threat thereof, sickness, illness, the lack of availability of or access to appropriate medical attention, activities or climatic conditions for which the traveler is physically unprepared, overbooking or changing of accommodations, mechanical or other failure of airplanes or other means of transportation, or for any failure of any transportation mechanism to arrive or depart on time.

The National Trust for Historic Preservation and Odysseys Unlimited, Inc. reserve the right to correct errors in pricing. We reserve the right to cancel an advertised tour, decline to accept a reservation, or remove a person from a tour if it is determined by our representative to be in the best interests of the health, safety, and general well-being of the other tour members. We will make every effort to operate our tours as planned, but we reserve the right to make itinerary changes as necessary. If unforeseen circumstances require us to change a hotel, we will select alternative accommodations of the same or better quality. Cruise itineraries may change due to factors such as government regulations, water levels, or weather conditions.

### Binding Arbitration

Any controversy or claim arising out of or relating in any way to these Terms and Conditions, to the Responsibility Clause, to the brochure, or any other information relating in any way to the trip, or to the trip itself, shall be resolved solely and

exclusively by binding arbitration in Massachusetts, in accordance with the then existing commercial rules of the American Arbitration Association. In any such arbitration substantive Massachusetts law will apply. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable.

### Travel Insurance

National Trust Tours strongly recommends the purchase of trip cancellation insurance, which is available for coverage of expenses in conjunction with cancellation due to covered illness or accident. In the event that you must cancel your participation in a travel program, trip cancellation insurance may be the only source of reimbursement. USI Travel Insurance Services offers a plan designed specifically for National Trust Tours travelers, providing coverage for Trip Cancellation, Trip Interruption, Travel Delay, Baggage Delay, Baggage Loss, Emergency Medical and more. Plus, you can upgrade your plan with Cancel For Any Reason (CFAR) coverage for the utmost flexibility. CFAR allows you to cancel your trip for ANY reason at all and be reimbursed up to 70% of your pre-paid, non-refundable trip costs (conditions apply, see plan for details). For additional information, please contact National Trust Tours at (888) 484-8785.