

MS SERENISSIMA

SHIP INFORMATION

2019 Voyages



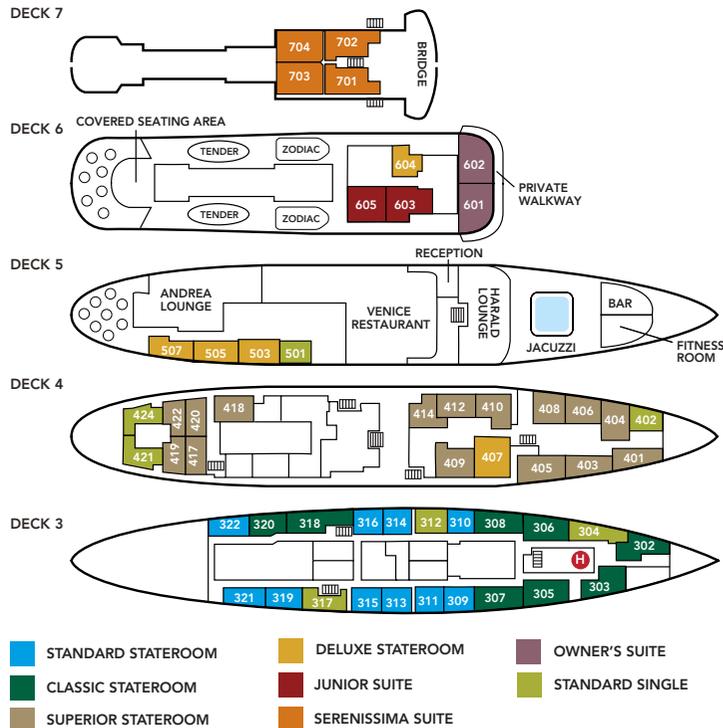
NOBLE CALEDONIA

MS SERENISSIMA – Vessel Technical Details

Number of crew: 52
 Nationality of officers and crew: European
 Beam: 43.6 feet
 Draft: 15.5 feet
 Length: 286 feet
 Gross tonnage: 2632 tonnes
 Classification: CRS
 Cruising Speed: 14 knots
 Built: 1960
 Refurbished: 2013
 Registered: St Vincent and Grenadines



2019 Deck Plan



MS SERENISSIMA

INFORMATION DIRECTORY

We are delighted to have had the MS Serenissima on long term charter since 2013. There are so few ships of her generation still cruising and the fact that she is a great testament to her owners who invest considerable sums to keep her in top form. In December 2018, the vessel will once again undergo a significant refurbishment after which she will accommodate a maximum of just 95 guests.

MS Serenissima is a charming vessel and one of her best known and loved features of this vessel is its unique style. During a major refit the then owners commissioned Swedish interior designers to create a Gustavian style interior. This bright Swedish 18th century influenced, country house style works particularly well on a vessel of this vintage, providing intimacy and classic nautical sensibility often lacking in larger vessels.

The vessel is equipped with a fleet of Zodiac landing craft allowing us to visit remote places where normal tender arrangements are not possible. The European Captain, Officers, Expedition Staff, and crew offer a first class service and have been selected for their professionalism and caring attitudes. The atmosphere on board is warm and welcoming and dedicated to discovery and relaxation.

We hope this information booklet answers any questions you may have pertaining to the vessel and wish you a pleasant voyage.

AIR-CONDITIONING

The ship is air conditioned throughout. Please note that only the Serenissima Suites have individually controlled air-conditioning.

ALTERATIONS TO THE SCHEDULE

Our planned schedule may be changed at short notice due to weather conditions or technical reasons. Should there be any alterations the Captain or Cruise Director will inform you of any changes.

ANNOUNCEMENTS

The ship uses a public address system to advise guests of all important information and activities during the cruise. Announcements can be heard throughout the public areas of the ship and in all cabins.

CABINS

The cabins are attractively designed for comfort and convenience. There are eight different grades of cabins arranged over five decks, and all staterooms feature either windows or portholes. Windows and portholes do not open in the cabins/suites, except for the Serenissima Suites (numbers 701 – 704) which have a window and a balcony door which opens out onto the balcony.

Facilities include:

- Air conditioning (please note that only the Serenissima Suites have individually controlled air-conditioning)
- Dressing table with chair or stool
- Private bathroom with bath or shower and shampoo, conditioner and body lotion
- Hairdryer
- Mini Bar (Serenissima Suites only)
- Balcony (Serenissima Suites only)
- Robe and slippers
- Safe
- Flat screen television
- Telephone (charges apply)
- Wardrobe
- Wi-Fi access – You will require your own laptop, tablet or smartphone (charges apply)

CABIN NUMBER	BATH OR SHOWER	APPROX SIZE (incl. bathroom)	VIEW	BED TYPE
302	Shower	152 ft ²	Porthole	Twin
303	Shower	176 ft ²	2 Portholes	Twin
304	Shower	124 ft ²	Porthole	Single
305 & 306	Shower	176 ft ²	2 Portholes	Twin
307 & 308	Shower	178 ft ²	Porthole	Twin
309 & 310	Shower	119 ft ²	Porthole	Double
311	Shower	109 ft ²	Porthole	Double
312	Shower	109 ft ²	2 Portholes	Single
313	Shower	109 ft ²	2 Portholes	Double
314	Shower	109 ft ²	Porthole	Double
315 & 316	Shower	119 ft ²	Porthole	Double
317	Shower	127 ft ²	Porthole	Single
318	Shower	211 ft ²	2 Portholes	Twin
319	Shower	125 ft ²	2 Portholes	Twin
320	Shower	150 ft ²	2 Portholes	Twin
321	Shower	144 ft ²	Porthole	Twin
322	Shower	136 ft ²	2 Portholes	Twin
401	Shower	116 ft ²	2 Portholes	Twin
402	Shower	136 ft ²	2 Portholes	Single
403	Shower	166 ft ²	2 Portholes	Twin
404	Shower	180 ft ²	2 Portholes	Twin
405	Shower	188 ft ²	2 Portholes	Double
406	Shower	188 ft ²	2 Portholes	Twin/Double
407	Shower	274 ft ²	2 Windows	Twin/Double
408	Shower	180 ft ²	3 Portholes	Twin
409	Shower	198 ft ²	2 Windows	Twin/Double
410	Shower	183 ft ²	2 Windows	Twin
412	Shower	144 ft ²	2 Windows	Twin
414	Shower	147 ft ²	Window	Twin
417	Shower	124 ft ²	2 Windows	Twin
418	Shower	170 ft ²	2 Windows	Twin
419	Shower	135 ft ²	Window	Twin
420	Shower	129 ft ²	Window	Twin
421	Shower	107 ft ²	3 Windows	Single
422	Shower	131 ft ²	Window	Twin
424	Shower	107 ft ²	Window	Single
501	Shower	76 ft ²	Window	Single
503	Shower	171 ft ²	2 Windows	Twin/Double
505	Shower	174 ft ²	2 Windows	Twin

507	Bath	172 ft ²	2 Windows	Twin/Double
601 & 602	Bath	244 ft ²	7 Windows	Twin/Double
603	Bath	225 ft ²	3 Windows	Twin/Double
604	Bath	162 ft ²	2 Windows	Double
605	Bath	233 ft ²	4 Windows	Twin/Double
701	Shower	273 ft ²	2 Windows	Twin/Double
702	Shower	273 ft ²	2 Windows	Twin/Double
703	Shower	284 ft ²	2 Windows	Twin/Double
704	Shower	284 ft ²	2 Windows	Twin/Double

COMMUNICATION

In case you wish to contact the ship, please call + 47 2367 4607.

This is a Norwegian telephone number so calls will be charged at an international rate. The ship can also be contacted by Email: cruise@msserenissima.com (please indicate passenger name and cabin number as the subject).

The telephone system for ship to shore functions is via satellite and charged at €7 Euros per minute for outgoing calls.

Please be advised of the following for internal communication:

Cabin to cabin: dial cabin number

International line: dial 0 + code of the country + telephone number

Reception: dial 800

Doctor: dial 331

DAILY PROGRAMME

A Daily Programme, detailing the following day's arrangements as well as any specific information about the day's activities is produced onboard and delivered to your cabin each evening during the turn down service.

DINING, DRINKING AND DIETARY REQUIREMENTS

The Venice Restaurant onboard serves international cuisine and accommodates all guests at a single open seating. Tables seat 4 to 10 diners. In addition, there is an outside dining area for when the weather and itinerary permit. Breakfast and lunch are both buffet style, dinner is waiter service only. Complimentary (red and white) house wine, beer and soft drinks are included with lunch and dinner. Bar drinks and other beverages with meals are not included; these may be purchased onboard and paid for at the end of your cruise. Complimentary tea and coffee are available between 07:00 hours and 23:00 hours at the tea and coffee station located in the Andrea lounge.

Please advise of any special dietary requests such as vegetarian, vegan, low salt, low cholesterol, gluten free, lactose intolerant to Noble Caledonia (in writing) in advance and we recommend that you also reconfirm with your Cruise Director and Maitre D' once on board. We regret that the ship is unable to guarantee special requests and is not equipped to prepare or serve kosher or halal cuisine.

DISABLED FACILITIES

The ship can accommodate passengers with mobility restrictions and wheelchair dependent passengers in cabin 407, which has a wider door and no step into/out of the bathroom and shower area. There is a lift serving decks 3 to 6, but there is no stair lift.

DISSEMBARKATION

Your Cruise Director will provide you with disembarkation information prior to the end of your cruise.

DRESS CODE

During the day, comfortable and casual attire is appropriate. The evenings are smart casual (e.g. a shirt and trousers for gentlemen and a skirt/trousers and blouse for ladies). There will be a Welcome and Farewell dinner, so you may like to bring something a little dressier for these events, for example, gentlemen may wish to wear a jacket and tie, and ladies a dress or trouser suit. Black tie is not required.

DOCTOR

A medical doctor is available on board 24 hours a day. A fee is charged for any consultations and medication prescribed. Please ensure you carry adequate supplies of any regular medications you may require. If you have any medication which must be kept cold, please ask at reception to store it in the fridge.

ELECTRICITY

The electrical outlets in the cabins and public areas are 220V and take a two-round-pin plug (as in continental Europe). There is a 110/220V, 60Hz outlet for electric shavers in the bathroom. We recommend that you bring an international adaptor.

EMERGENCIES

In case of an emergency please leave your cabin and follow the instructions given by the Captain and Hotel Manager. All public areas have an emergency button. We request that you read the safety instructions on the back of your cabin door.

FIELD STAFF

Throughout your cruise you will be accompanied by your Noble Caledonia Cruise Director/Expedition Leader and an experienced team who will be happy to assist you with any queries or requests.

GOING ASHORE

Please leave your cabin key at reception and take your ship card with you. As soon as you are back on board please hand back your boarding card and pick up your key as this will confirm your presence on board.

SHORE EXCURSIONS

Please be on time for the organised excursions, so as not to keep others waiting. If you do not wish to participate in an excursion, please let your Cruise Director know.

GOING ASHORE INDEPENDENTLY

When you go ashore individually, please be back on board at least 30 minutes before the advertised departure time of the ship.

GRATUITIES

Gratuities to crew and whilst on excursions are included in the cost of your holiday.

HEALTH & HYGIENE

In order to maintain health standards you will find hand sanitizers at key positions around the ship particularly at the entrance to restaurants and near the gangway. We kindly ask you to use these regularly.

INTERNET

The onboard library has a computer equipped for email/internet access and Wi-Fi access is available in public areas, although you will require your own laptop, tablet or smartphone, and charges apply – 100mb for €15 Euros, or 500mb for €25 Euros. Please note that connection is dependent on weather conditions and location.

LANGUAGE

All members of the crew speak English.

LAUNDRY SERVICE

If you require the laundry service, please leave your laundry bag together with the completed laundry list on your bed before 0900. The laundry bag and list can be found in your wardrobe. Every effort will be made to return your laundry to your cabin within 24 hours. There is no dry cleaning service onboard.

LIFE JACKETS

All life jackets are stored on Deck 6 near the Muster station.

LOST PROPERTY

Before you disembark the ship, please check your cabin to ensure you do not leave anything behind. If you discover you have left any items behind, please contact Noble Caledonia within seven days of disembarking. If we are able to recover your item(s) we will contact you to arrange delivery or collection, and any costs incurred will be at your own expense.

MASSAGE

Please contact reception (charges apply for massages).

MONEY

The official currency on board is the Euro, but British Pounds are also accepted. All passengers will have their own ship account, which allows you to sign for purchases and services such as bar drinks, telephone calls, laundry etc. throughout your cruise.

The following payment methods are accepted for settlement of shipboard accounts:

- Cash (Euros or British Pounds)
- Credit Card (MasterCard, Visa, American Express)
- Debit Card (MasterCard and Visa)

Please note that personal cheques and Travellers' Cheques are not accepted.

As a result of Russian ownership, please note that credit/debit card payments will be charged in Russian Rubles. The debited amount shown on your bank/building society statement in British Pounds will be based on the relevant exchange rates on the day of the transaction. You may need to make your bank/building society aware that your card payment will be authorised 'in Russia' so that payment is not declined, and also to ascertain if any additional charges will be applied. Unfortunately, the ship is not able to offer a money-changing service onboard, as this would be contravening official regulations.

PASSPORTS

Your passport will be kept securely at reception throughout the duration of the cruise, and you will be issued with a ship card which we advise you carry with you at all times when ashore.

POST

Please note that although the reception staff may be happy to post letters and postcards on your behalf, they may not be able to do so straightaway or indeed at the port of call at which you make such a request. Please also note that some postal services are unreliable and that any letters or postcards that you ask to be sent on your behalf may be delayed or even lost en route. Under no circumstances can the ship be held liable for such occurrences.

PUBLIC AREAS

- Andrea Lounge (on Deck 5). The bar is open from 11.00 until 24.00.
- Harald Jarl Lounge (on Deck 5). There is a small library here with books and games. There is also a computer for public use (charges apply for internet access)
- Lido area (on Deck 5) with a Jacuzzi and fitness room with two running machines
- Observation Deck (access from Deck 5 lido area)
- Deck 5 and Deck 6 outside seating areas

RECEPTION

Reception is open 0700 to 2200. Overnight the reception's phone will be switched over to the bridge.

QUESTIONNAIRE

Your comments are important to us therefore before your cruise ends, you will receive a questionnaire. We are always looking for ways to improve your holiday and in order to do this we need some feedback from our guests. Kindly hand your completed questionnaire in to your Cruise Director.

QUIETVOX

During our excursions, we use a whisper system called Quietvox. In your cabin there is a charging station with two devices and two sets of earpieces. Please keep your devices in the charging station (and the station plugged in) whilst you are not on an excursion. Bring the sets with you on excursions as your guides will speak to you through their microphone. The use of the equipment will be explained before the first excursion starts.

SAFE

Although there is a safe in your cabin, we recommend that you leave all extra valuables at home, and bring with you only what you consider necessary. Neither the ship, nor Noble Caledonia, are responsible for any valuables left in the cabins. Beware of petty crime and pickpockets whilst ashore. A money belt worn underneath clothing is useful. Do not take all your money with you when out sightseeing. We advise utmost caution at popular tourist spots. Please do not leave any luggage unattended at any time.

SAFETY AND LIFEBOAT DRILL

The safety briefing will take place prior to sailing. All guests must attend this compulsory and important exercise. Please listen for the announcements. During the drill you will be instructed on how to wear and operate your life jacket.

SEA SICKNESS

As on any seagoing vessel, some marked motion may be anticipated in certain areas, dependent upon weather, season, etc. It is recommended that you bring anti-motion sickness medication just in case, even if you have never experienced motion sickness in the past. Please consult your Doctor/General Practitioner (GP) or local pharmacist regarding which medication is appropriate and its side effects. To avert motion sickness, avoid alcohol, tobacco, excess liquids and confined spaces. Most people feel better sitting on deck looking at the horizon or lying down with their eyes shut. Oddly, you will feel better with some food, such as crackers or dry toast in your stomach. Many people eat to avoid feeling sick. Remember, once you start to experience motion sickness, medications are of little help.

SHOP

The shop sells branded MS Serenissima merchandise.

SMOKING

Smoking is not permitted in the cabins or public areas. Smoking will only be permitted outside in the designated areas.

SNORKELLING

Snorkelling equipment is kept onboard. Please note that there is no snorkelling from Zodiacs. All snorkelling stops will operate from a beach.



NOBLE CALEDONIA

2 Chester Close, Belgravia, London, SW1X 7BE
+44 (0)20 7752 0000 | info@noble-caledonia.co.uk
www.noble-caledonia.co.uk